

1. Record Nr.	UNINA9910787863303321
Titolo	The handbook of conflict resolution [[electronic resource]] : theory and practice / / Peter T. Coleman, Morton Deutsch, Eric C. Marcus, editors
Pubbl/distr/stampa	San Francisco, : Jossey-Bass, a Wiley brand, 2014
ISBN	1-118-81033-3
Edizione	[Third edition.]
Descrizione fisica	1 online resource (1267 p.)
Classificazione	BUS041000
Disciplina	303.6/9 303.69
Soggetti	Conflict management Sociology & Social History Social Sciences Social Change
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di contenuto	The Handbook of Conflict Resolution: Theory and Practice; Copyright; Contents; Preface; Introduction; A Conflict between Husband and Wife; An Intergroup Conflict at a School; The Position of the BTC; The Position of the European American SBM Committee Members; The Conflict in Northern Ireland; Some Questions About Conflict; Some Differences between the Orientation of Theorists and Practitioners; Analytical versus the Synthetic Approach; Skeptical versus Pragmatic; Enduring versus Useful Truths; A Brief History of Social Psychological Theorizing About Conflict Field Theory, Conflict, and Cooperation-CompetitionGame Theory and Games; Themes in Contemporary Social Psychological Research on Conflicts; References; Part One: Interpersonal and Intergroup Processes; Chapter One: Cooperation, Competition, and Conflict; A Theory of Cooperation and Competition; The Effects of Cooperation and Competition; Constructive and Destructive Competition; Pathologies of Cooperation; Initiating Cooperation and Competition; Summary of the Theory of Conflict Resolution; Implications of the Theory for Understanding Conflict; The Importance of a Cooperative Orientation ReframingThe Norms of Cooperation; The Values Underlying

Constructive Conflict Resolution; Implications for Managing Conflict; Implications for Training; The Social Context of Learning; The Social Context of Application; The Substantive Content of Training; The Reflective Practitioner; Suppose the Other Does Not Want to Cooperate; What Then?; Conclusion; References; Chapter Two: Justice and Conflict; The Forms That Injustice Takes; Distributive Justice; Procedural Justice; The Sense of Injustice; Retributive and Reparative Justice; Moral Exclusion; Cultural Imperialism
Implications for Understanding Conflict
Injustice as the Source of Conflict; Injustice in the Course of Conflict; Conflict About What Is Just; "Justifying" as a Negotiation Tactic; Implications for Training; Knowledge of Systematic Forms of Injustice in Society; Enlarging the Scope of One's Moral Community; Increasing Empathy; Forgiveness and Reconciliation; Inventing Solutions; Conclusion; References; Chapter Three: A Delicate and Deliberate Journey toward Justice: Challenging Privilege: Building Structures of Solidarity
Theorizing Justice Frameworks: Denaturalizing Inequality and Privilege
Rooting Solidarity in (Our) Nature; Under What Conditions Do Persons of Privilege Challenge Unjust Social Arrangements?; Challenging Inequality, Confronting Privilege; The Equality Trust: Structural Policies Designed to Reduce Inequality Gaps; Bringing Social Justice Home to School: Psychosocial Education for Diversity and Inclusion; Praxis Consulting Group: Building Employee-Owned Cooperatives by Addressing Inequality; Conclusion; References; Chapter Four: Constructive Controversy: The Value of Intellectual Opposition
What Is Constructive Controversy?

Sommario/riassunto

Written for both the seasoned professional and the student who wants to deepen their understanding of the processes involved in conflicts and their knowledge of how to manage them constructively, this book provides an understanding for managing conflicts at all levels- interpersonal, intergroup, organizational, and international. Each chapter focuses around a central case or illustration of the practice with a discussion for both training and direct intervention. This new edition includes companion downloadable chapters and new information on conflict resolution and IT, social networks, sch
