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Sommario/riassunto	Management of big cities is a relatively unresearched area, as compared to city planning and city governance. A study of Warsaw city management reveals the transformation process typically found in European countries in political and economic transition. In A City Reframed, Czarniawska conceptualises city management as an "action-net" under transformation, where three types of action are in focus: "muddling through", or coping with daily problems; "reframing", or changing the frame of interpretation of the world in order to take successful action; and "anchoring", the testing