

1. Record Nr.	UNINA9910787711303321
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Titolo	A city reframed : managing Warsaw in the 1990s / / Barbara Czarniawska
Pubbl/distr/stampa	London ; ; New York : , : Routledge, , 2013
ISBN	1-134-43381-6 1-315-08004-4 1-134-43374-3
Descrizione fisica	1 online resource (171 p.)
Collana	Cities and Regions : Planning, Policy and Management, , 1027-1007 ; ; Volume 4
Disciplina	307.76094384
Soggetti	City planning - Poland - Warsaw Urban renewal - Poland - Warsaw
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	First published 2000 by Harwood Academic Publishers.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Cover; Half Title; Title; Copyright; Contents; Introduction to the Series; Preface; Acknowledgments; Key to Transcripts and Quotations; 1 Warsaw - A Chronotope; 2 Metro Carries You to the Past and into the Future; 3 Pure, Live Water; 4 Rich, Parsimonious and Thrifty; 5 An Intense Translating Program; 6 On Oblivion and Hybrid Organizing; References; Index
Sommario/riassunto	Management of big cities is a relatively unresearched area, as compared to city planning and city governance. A study of Warsaw city management reveals the transformation process typically found in European countries in political and economic transition. In A City Reframed, Czarniawska conceptualises city management as an ""action-net"" under transformation, where three types of action are in focus: ""muddling through"", or coping with daily problems; ""reframing""; or changing the frame of interpretation of the world in order to take successful action; and ""anchoring""; the testing