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|                         | Jennifer Garvey Berger and Keith Johnston  |
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| Nota di contenuto       | Front matter Contents List of Figures and Tables<br>Acknowledgments Introduction Chapter 1. Leading the Possible<br>Chapter 2. Engage with Complexity, but Keep It Simple Chapter<br>3. Say What You Think, Listening to the Ways You Might Be Wrong<br>Chapter 4. Create a Clear Vision for an Unclear Future Chapter 5.<br>Make Rational Use of Human Irrationality Chapter 6. Communicate<br>Your Certainty About Uncertainty Chapter 7. Grow Your People to Be<br>Bigger Than Your Problems Chapter 8. Lead Change as the New<br>Normal Notes Bibliography Index   |
| Sommario/riassunto      | When faced with complex challenges or uncertain outcomes, many<br>leaders believe that if they are smart enough, work hard enough, or<br>turn to the best management tools, they will be able to find the right<br>answer, predict and plan for the future, and break down tasks to<br>produce controllable results. But what are leaders to do when this isn't<br>the case? Rather than offering one-size-fits-all tips and tricks drawn<br>from the realm of business as usual, Simple Habits for Complex Times<br>provides three integral practices that enable leaders to navigate the<br>unknown. By taking multiple perspectives, asking different questions,<br>and seeing more of their system, leaders can better understand<br>themselves, their roles, and the world around them. They can become |

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more nimble, respond with agility, and guide their organizations to thrive in an ever-shifting business landscape. The more leaders use these simple habits, the more they enhance their performance and solve increasingly common, sticky business issues with greater acumen. Whether in large or small organizations, in government or the private sector, in the U.S. or overseas, leaders will turn to this book as a companion that helps them grow into the best version of themselves.