

1. Record Nr.	UNINA9910787083803321
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Titolo	Professional communication in audiology / / Virginia Ramachandran, AuD, PhD, Brad A. Stach, PhD
Pubbl/distr/stampa	San Diego, California : , : Plural Publishing, Inc., , 2013 ©2013
ISBN	1-59756-673-X
Descrizione fisica	1 online resource (161 p.)
Disciplina	617.80068
Soggetti	Audiology - Practice Communication in medicine
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Contents; Introduction; Chapter 1. What Guides Professional Communication?; Part I. Verbal Communication with Patients; Chapter 2. Audiologist as a Communicator: Knowing Your Communication Partner; Chapter 3. Audiologist as Detective: Gathering Evidence; Chapter 4. Audiologist as Counselor: Telling the Story Well; Part II. Written Communication with Health Care Providers; Chapter 5. Written Communication; Chapter 6. Documenting; Chapter 7. Reporting: Telling the Story Well; Chapter 8. Sample Reporting and Documentation; References; Index
Sommario/riassunto	Provides students of audiology and practicing clinicians with a global framework for understanding the role of communication in audiologic practice, as well as practical strategies for implementation of communication principles in a clinical setting.