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	Sommario/riassunto	From enterprise analysis to planning requirements gathering and documentation, this book covers the entire business analysis cycle as well as modeling techniques. The second edition of this popular reference aligns with the BABOK Guide 2.0 to provide an even better tool for preparing to take the Certified Business Analysis Professional (CBAP) examination. The text covers all of the BABOK knowledge areas

and features a new preparatory section that contains 300 questions. With its many examples and business requirements document templates, this book is ideal for practitioners. Students of business analysis will benefit from the book's case study, exercises, and solutions--