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Nota di contenuto	Technical communication and IT outsourcing in India : past, present, and future / Prashant Natarajan and Makarand Pandit -- Defining technical communication in the United States and India : a contrastive analysis of established curricula and desired abilities / Carlos Evia -- Africa goes for outsourcing / Michael Jarvis, Kwadzo Bokor -- Outsourcing of technical communication tasks from German-speaking contexts / Petra Drewer and Charlotte Kaempf -- Approaching outsourcing in rhetoric and professional communication : lessons from U.S.-owned maquilas in Mexico / Barry Thatcher and Victoriano Garza- Almanza -- The information developer's dilemma / Joann Hackos and William Hackos, Jr. -- Language, culture, and collaboration in offshore outsourcing : a case study of international training team communication competencies / Jim Melton -- The implications of outsourcing for technical editing / Clint Lanier -- The privacy problems related to international outsourcing : a perspective for technical communicators / Kirk St. Amant -- Outsourcing technical communication : the policy behind the practice / Keith Gibson -- Obligations and opportunities : legal issues in offshore outsourcing

technical communication / Charlsye Smith Diaz -- Conclusion :
personal reflection on developing a viable trajectory for outsourcing
technical communications / Barry Thatcher.
