

1. Record Nr.	UNINA9910786301903321
Titolo	Public sector transformation through e-government : experiences from Europe and North America // edited by Vishanth Weerakkody and Christopher G. Reddick
Pubbl/distr/stampa	New York : , : Routledge, , 2013
ISBN	0-203-09668-1 1-283-84149-5 1-136-21926-9
Descrizione fisica	1 online resource (273 p.)
Collana	Routledge studies in innovation, organization and technology ; ; 26
Altri autori (Persone)	ReddickChristopher G WeerakkodyVishanth
Disciplina	352.3/802854678
Soggetti	Public administration - Technological innovations Internet in public administration Public administration - Technological innovations - Europe Internet in public administration - Europe Public administration - Technological innovations - North America Internet in public administration - North America
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Cover; Public Sector Transformation through E-Government; Title Page; Copyright Page; Table of Contents; List of Figures; List of Tables; 1 Public Sector Transformation through E-Government; PART I Transformational E-Government; 2 Open Government as a Vehicle for Government Transformation; 3 E-Government and the Evolution of Service Canada: Transformation or Stagnation?; 4 Transformative E-Government and Public Service: Public Libraries in Times of Economic Hardship; 5 A Green Revolution: Innovation and Transformation in the Use of ICT by the Irish Department of Agriculture 6 Bridging E-Government and Performance in the Italian Public Sector7 Identifying Core Capabilities for Transformational Local Digital Government: A Preliminary Conceptual Model; PART II Benefirts and Barriers to Transformation; 8 Examining Successful Public Sector Electronic Services in Finland; 9 Identifying Online Citizens:

Understanding the Trust Problem; 10 Profiling E-Participation Research in Europe and North America: A Bibliometric Analysis about Articles Published; 11 Rational Choice Theory: Using the Fundamentals of Human Behavior to Tackle the Digital Divide
12 E-Government for All: From Improving Access to Improving the Lives of the DisadvantagedPART III T-Government and Public Service Delivery; 13 Collaborative Government: E-Enabled Interagency Collaboration as a Means for Government Process Redesign; 14 Diffusion of Personalized Services among Dutch Municipalities: Evolving Channels of Persuasion; 15 E-Government Adoption of XBRL: A U.K./U.S. Comparison; 16 E-Government Implementation in Times of Change: The Role of Shared Services in Transforming Government; 17 E-Strategic Management Lessons from Greece
18 State Response to Obama's Broadband Access Policy: A Study in Policy ImplementationContributors; Index

Sommario/riassunto

Over the last decade governments in Europe and North America have attempted to improve efficiency of public services through Information and Communication Technology, commonly branded as electronic government (e-government). Public Sector Transformation through E-Government explores the influence that e-government has on public sector organizations, the organizational complexities that result, and its impact on citizens and democratic society. This book examines e-government's potential to transform public services from a theoretical perspective, and provides practica
