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	Nota di bibliografia	Includes bibliographical references at the end of each chapters and indexes.
	Nota di contenuto	Preface ; Acknowledgments ; Chapter 1 - Definitions and Approaches to Conflict and Communication ; Chapter 2 - Quantitative Methods for Conflict Communication Research ; Chapter 3 - Qualitative Research on Communication and Conflict ; Section 1 - Interpersonal Conflict ; Introduction to Interpersonal Conflict ; Chapter 4 - Emotion and Communication in Conflict Interaction ; Chapter 5 - Social Cognition and Conflict ; Chapter 6 - Conflict in Dating and Marital Relationships; Chapter 7 - Intimate Partner Violence
		Chapter 8 - Family Conflict Communication ; Chapter 9 - It Happens in Real Life: The Complexities of Conflict and Mental Health Within Families ; Chapter 10 - Managing Conflict in a Competent Manner: A Mindful Look at Events That Matter ; Section 2 - Organizational Conflict ; Introduction to Organizational Conflict ; Chapter 11 - Negotiation ; Chapter 12 - Perspectives on Workgroup Conflict and Communication; Chapter 13 - Conflict Motivations and Tactics of Targets, Bystanders, and Bullies: A Thrice-Told Tale of Workplace Bullying ; Chapter 14 -

Work-Life Conflict

Chapter 15 - Building Constructive Conflict Communities Through Conflict Resolution Education ; Chapter 16 - Conflict Management in Health Care Settings ; Chapter 17 - Systems Within Systems: Law, Management, and Participation-Based Conflict Management Systems Within Organizations; Section 3 - Community Conflict"; "Introduction to Community Conflict"; "Chapter 18 - Community Conflict, Ethics, and Civic Engagement"; "Chapter 19 - Environmental Conflict Communication"

Chapter 20 - Trust in Community-Academic Research Partnerships: Increasing the Consciousness of Conflict and Trust Development ; Chapter 21 - Religion and Conflict: An Emerging Field of Inquiry ; Chapter 22 - Moral Conflict and Transcendent Communication ; Chapter 23 - Communities, Conflict, and the Design of Dialogic Conversations ; Section 4 - Intercultural/International Conflict ; Introduction to Intercultural/International Conflict ; Chapter 24 - The Identity Factor in Intercultural Conflict

Chapter 25 - Interracial and Interethnic Conflict and Communication in the United States ; Chapter 26 - Intercultural and Intergroup Conflict Resolution: Nonviolence and Middle Way Approaches ; Chapter 27 - Conflict in the Global Workplace ; Chapter 28 - Building Cultures of Peace: The Role of Intergroup Dialogue ; Chapter 29 - Culture-Based Situational Conflict Model: An Update and Expansion ; Chapter 30 - Transforming Intercultural Conflict Through the Context of Relationship ; Chapter 31 - Conflict Communication in Contexts: Organizing Themes and Future Directions

| Sommario/riassunto | The means to express conflict is through communication, and the means to manage and address conflict is also via communication. This handbook emphasises constructive conflict management from a communication perspective which places primacy in the message as the focus of conflict research and practice. |