1. **Record Nr.** UNINA9910785992203321

Titolo E-governance, a global journey [[electronic resource] /] / edited by Matthias Finger and Fouzia Nasreen Sultana

Pubbl/distr/stampa Amsterdam, : IOS Press, c2012

ISBN 1-299-33329-X
1-61499-117-0

Descrizione fisica 1 online resource (236 p.)

Collana Global e-governance series E-governance, a global journey

Altri autori (Persone) FingerMatthias
FouziaSultana Nasreen

Disciplina 352.3/8/02854678

Soggetti Internet in public administration
Electronic government information

Lingua di pubblicazione Inglese

Formato Materiale a stampa

Livello bibliografico Monografia

Note generali Description based upon print version of record.

Nota di bibliografia Includes bibliographical references and index.

Nota di contenuto Title Page; Editors and Contributors; Contents; Introduction: e-Governance, a Global Journey; Section I. E-Governance Visions; The Impact of Inclusive e-Government Applications; The Role of ICT in Social and Economic Development of Turkmenistan; Section II. Local E-Governance; Understanding IT Literacy in the Context of the Arab Region: A Study in Oman; E-Tourism: A Catalyst for Promoting the East African Community as Competitive Tourist Destination; E-Reconciliation in Rwanda; Section III. Transversal Issues; Implementing ICT for Governance in Fragile States - A Case Study of Afghanistan Work Organization and e-GovernanceEscaping Patchwork Adoption of ICTs in Developing Countries; Enterprise Architecture Startup Model for Successful eGovernment for Post Conflict Countries; Section IV. Future Issues; Internet Access Commons; e-Governance: Past, Present and Future: A Theoretical Framework for Prospective Policy Analysis; Time to Gear Up for a Second Generation of eGOV Foresight; Next Steps in e-Governance: Peoples' e-Participation; Author Index

Sommario/riassunto "E-governance affects every citizen. New information and communication technologies (ICTs) have made public services easier to access and information easier to obtain; fines and taxes can be processed more rapidly and votes can be counted faster. Channeling

the potential of ICTs in the public sector has affected how states, and governments at all levels, do business. It will inevitably shape how they will continue to change in the future. This book has grown out of an executive training program, leading to an Executive Master's degree in e-governance, from Switzerland's Ecole Polytechnique Federale de Lausanne (EPFL). Participants in this Master's program came from all over the world; from government, the private sector and non-governmental organizations. They were all interested in electronic governance and motivated by the desire to learn from the numerous and varied e-governance experiences worldwide. The 12 chapters have been written by 10 participants, one manager and one professor involved in the program. The book is divided into four sections: e-governance visions; local e-governance; transversal e-governance issues and the future of e-governance. E-governance has already led to many significant changes in the way society operates, and this book provides some insight into how this has been achieved, as well as taking a look at the further developments which may happen in the future."--Publisher's website.