Record Nr. UNINA9910785683903321 Autore Kozak M (Metin), <1968-, > Titolo Managing and marketing tourist destinations: strategies to gain a competitive edge / / by Metin Kozak and Seyhmus Baloglu New York:,: Routledge,, 2011 Pubbl/distr/stampa **ISBN** 1-136-90474-3 1-136-90475-1 1-283-03746-7 9786613037466 0-203-84230-8 Descrizione fisica 1 online resource (263 p.) Collana Routledge advances in tourism;; 21 Altri autori (Persone) BalogluSeyhmus 910.68 Disciplina Soggetti Tourism - Management Tourism - Marketing Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Description based upon print version of record. Note generali Nota di bibliografia Includes bibliographical references and index. Nota di contenuto Book Cover; Title; Copyright; Contents; Figures; Tables; Boxes and Exhibits: Preface: Part I: Destination Competitiveness: 1 Why Destination Competitiveness?; 2 Destination Competitiveness: An Overview; 3 Determinants of Destination Competitiveness; Part II: Destination Management; 4 Destination-Based Management Strategies; 5 Destination-Based Total Quality Management; 6 Destination Benchmarking; Part III: Destination Marketing; 7 Destination-Based Marketing Strategies; 8 Destination Branding; 9 From Traditional Marketing to "IT" Marketing; References; Index Sommario/riassunto Destination marketing is more challenging than other goods and services. The basis of competitive advantage shifts from tourism resources only (destination marketing) to a location-based or city-wide integrated management (place marketing). In this book, tourism scholars Metin Kozak and Seyhmus Baloglu discuss and synthesize theories, models, techniques, and principles for strategic marketing and management of tourist destinations, and demonstrate ways in which to further develop the concept of destination competitiveness for application within these destinations. The authors highlight the