1. Record Nr. UNINA9910785661303321 Autore Gopalakrishna D Titolo Electronic marketing in 21st century [[electronic resource] /] / D. Gopalakrishna Mumbai, : Himalaya Pub. House, 2010 Pubbl/distr/stampa **ISBN** 1-282-81206-8 9786612812064 1-4416-7503-5 93-5043-251-X Edizione [Rev. ed.] Descrizione fisica 1 online resource (203 p.) Disciplina 381/.1/0973 Soggetti Electronic commerce Marketing Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Description based upon print version of record. Note generali Includes bibliographical references and index. Nota di bibliografia Nota di contenuto COVER: CONTENTS: CHANGING SCENARIO: ELECTRONIC BUSINESS: ELECTRONIC COMMERCE; DISTRIBUTION; CUSTOMER RELATIONSHIP MANAGEMENT; ADVERTISING; BUSINESS INTELLIGENCE; ELECTRONIC GOVERNANCE: INFORMATION TECHNOLOGY INDUSTRY: FUTURE **SCENARIO** Sommario/riassunto This book is an inspirational outcome during my stay in US in 1999. With lot of uninstinted flow of information in journals such as Business Week, Profit(a journal of Oracle Corporation), Wall Street Journal, Time Almanac etc., pertaining to the onward march of electronics on online marketing, the book takes a different approach. This influence of electronics on business especially on marketing has been analyse and examined in the areas such as Distribution, Customer Relationship Management, Advertising, Business Intelligence. It has been observed

that while in developed countries, electronics