Record Nr. UNINA9910785585903321 Higher education administration with social media [[electronic resource] **Titolo** /] / edited by Laura A. Wankel, Charles Wankel Pubbl/distr/stampa Bingley [U.K.], : Emerald, 2011 **ISBN** 1-283-05526-0 9786613055262 0-85724-652-6 Descrizione fisica xviii, 283 p Collana Cutting-edge technologies in higher education, , 2044-9968 ; ; v. 2 Altri autori (Persone) WankelLaura A WankelCharles Disciplina 378 Soggetti Education - General Education - Administration - General Education Organization & management of education Education, Higher Social media Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Includes index. Nota di contenuto Connecting on campus with new media: introduction to higher education administration with social media / Laura A. Wankel, Charles Wankel -- Hybrid engagement : how Facebook helps and hinders students' social integration / Bree McEwan -- Social media for social research: applications for higher education communications / Nicolle Merrill -- Social media use by enrollment management / Phillip Griffiths, Anthony Wall -- Second life: the future of education is here

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New technologies provide new ways of delivering the programs and services of higher educational (HE) institutions. Social media such as Facebook, blogs, Flickr, Twitter, and the Second Life virtual world engage constituents and enhance effectiveness. Understanding the trends in the expanding role of social media in HE and the related implications for staff preparedness and training is necessary for futureoriented administrators and practitioners. This book examines how social media are redefining what university communities are and the purposes and practices of the various functional areas in HE. It presents an overview of innovative practices in the recruitment, advising, retention, graduation and engagement of students and alumni, and examines social media in connection with enrollment management, advising and mentoring, public relations and alumni relations. Topics covered include: how Facebook helps and hinders students social integration; connecting fans and sports more intensively through social media; how to prepare staff to use social media in robust ways; and using social networking sites during the career management process, for social research and studying abroad.