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Sommario/riassunto	Little is known about how governments learn best or what exactly makes them change their behavior in a targeted way. Governments consist of thousands of state officials and numerous institutional units- the executive branch, parliaments, the judiciary, and the civil service-

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which function under unique political conditions and environments. Experience has shown that they learn differently than individuals and/or organizations do. Governmental learning is considered a complex and hard-to-conceptualize matter; it must address many cultural, political, religious, and social particularities; psychol