Record Nr.	UNINA9910785261003321
Titolo	Capacity development in practice / / edited by Alan Fowler and Jan Ubels
Pubbl/distr/stampa	Boca Raton, FL : , : Routledge, an imprint of Taylor and Francis, , 2010
ISBN	1-136-53263-3 1-136-53264-1 1-282-78972-4 9786612789724 1-84977-636-9
Edizione	[First edition.]
Descrizione fisica	1 online resource (351 p.)
Disciplina	338.9109172/4
Soggetti	Economic assistance - Developing countries Technical assistance - Developing countries Economic development - Developing countries Institution building - Developing countries
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Front Cover; Capacity Development in Practice; Copyright Page; Contents; List of Figures, Tables and Boxes; List of Contributors; Acknowledgements; Preface; List of Acronyms and Abbreviations; A Resource Volume on Capacity Development; Part I: Perspectives on Capacity: Introduction to Part I; 1. Multiple Dimensions; The Multi- faceted Nature of Capacity: Two Leading Models: Alan Fowler and Jan Ubels; 2. Multiple Actors; Capacity Lives Between Multiple Stakeholdersy: Jim Woodhill; 3. Multiple Levels; Capacities at Multiple Levels and the Need for Connection: A Bhutan Example: Hendrik Visser Part II: Establishing your Practice: Introduction to Part II4. Advisers' Roles; Choosing a Consulting Role: Principles and Dynamics of Matching Role to Situation: Douglas Champion, David Kiel and Jean McLendon; 5. Thematic and Change Expertise; The Balanced Practitioner: Naa-Aku Acquaye-Baddoo; 6. Ownership, Authority and Conflict; Who is the Boss? Behavioural Guidance for the Practitioner in Complex Capacity-Development Settings: Joe McMahon; 7. Whose

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	Values Count?; Voice, Values and Exclusion in Capacity-Development Processes: Experiences from India: Rajesh Tandon 8. Organization Development as a SourceRiding the Pendulum between 'Clocks' and 'Clouds': The History of OD and Its Relation to CD: Ingrid Richter; 9. 'Reading' Situations; Looking to See the Whole: Catherine Collingwood; 10. Dialogue; The Place of Dialogue in Capacity Development: Marianne Bojer; Part III: Working with Connections: Introduction to Part III; 11. Institutions, Power and Politics; Looking for Change Beyond the Boundaries, the Formal and the Functional: Niles Boesen; 12. Public Accountability Capacity is Political, Not Technical: The Case of HakiElimu in Promoting Accountability in Education in Tanzania: Rakesh Rajani13. The Micro- Macro Gap; Bridging the Micro-Macro Gap: Gaining Capacity by Connecting Levels of Development Action: Jan Ubels, Rinus van Klinken and Hendrik Visser; 14. Working with Value Chains; Using Multi- Stakeholder Processes for Capacity Development in an Agricultural Value Chain in Uganda: Duncan Mwesige; 15. Engaging with Community-based Organizations; Lessons from Below: Capacity Development Leadership, the Hidden Factor in Capacity Development: A West African Experience: Brigitte Dia and Jan Willem Eggink17. Knowledge Networking; Learning Together: Knowledge Networks in Capacity Development Initiatives: Geoff Parcell; Part IV: Improving on Results; 18. Measuring Capacity Development; Combining the 'Best of Two Worlds' in Monitoring and Evaluation of Capacity Development: The Importance of Connecting Time Frames: Heinz Greijn and Alan Fowler; 20. Self-Reflection Monitoring and Evaluation for Personal Learning: Bruce Britton
Sommario/riassunto	The international development community invests billions of dollars to improve organisational capacity. But real-life practice is poorly understood and undervalued as a distinct professional domain. Written by practitioners, this innovative publication is designed to make capacity development more professional and increasingly effective in achieving development goals.Accountability and LearningAdvisers' Roles Capacity Development Market?DialogueEngaging with Community Based OrganizationsInstitutions, Power and Politics Knowledge Networking Leadership Development Measuring Capacity DevelopmentMicro-Macro Gap Multiple DimensionsMultiple Actors Multiple LevelsOrganizational Development as a SourceOwnership, Authority and ConflictPart I: Perspectives on CapacityPart II: Establishing Your Practice Part III: Working with Connections Part IV: Improving on Results Part V: Looking Ahead Practical illustrations draw on experiences from the civic, government and private sectors. A central theme is to understand capacity as more than something internal to organisations. This book shows how capacity also stems from connections between different types of actor and the levels in society at which they operate. Public Accountability Published with SNV'Reading' SituationsSelf- ReflectionTaking StockThe content is crafted for a broad audience of practitioners in capacity development: consultants, managers, front- line workers, trainers, facilitators, leaders, advisors, programme staff, activists, and funding agencies.Thematic and Change ExpertiseTime MattersWhat Next?.Whose Values Count?Working with Value Chains.