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Nota di contenuto	Front Cover; Capacity Development in Practice; Copyright Page; Contents; List of Figures, Tables and Boxes; List of Contributors; Acknowledgements; Preface; List of Acronyms and Abbreviations; A Resource Volume on Capacity Development; Part I: Perspectives on Capacity: Introduction to Part I; 1. Multiple Dimensions; The Multi-faceted Nature of Capacity: Two Leading Models: Alan Fowler and Jan Ubels; 2. Multiple Actors; Capacity Lives Between Multiple Stakeholdersy: Jim Woodhill; 3. Multiple Levels; Capacities at Multiple Levels and the Need for Connection: A Bhutan Example: Hendrik Visser Part II: Establishing your Practice: Introduction to Part II4. Advisers' Roles; Choosing a Consulting Role: Principles and Dynamics of Matching Role to Situation: Douglas Champion, David Kiel and Jean McLendon; 5. Thematic and Change Expertise; The Balanced Practitioner: Naa-Aku Acquaye-Baddoo; 6. Ownership, Authority and Conflict; Who is the Boss? Behavioural Guidance for the Practitioner in Complex Capacity-Development Settings: Joe McMahon; 7. Whose

Values Count?; Voice, Values and Exclusion in Capacity-Development Processes: Experiences from India: Rajesh Tandon
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 Monitoring and Evaluation for Personal Learning: Bruce Britton

Sommario/riassunto

The international development community invests billions of dollars to improve organisational capacity. But real-life practice is poorly understood and undervalued as a distinct professional domain. Written by practitioners, this innovative publication is designed to make capacity development more professional and increasingly effective in achieving development goals.

Accountability and Learning
 Advisers' Roles
 Capacity Development Market?
 Dialogue
 Engaging with Community
 Based Organizations
 Institutions, Power and Politics
 Knowledge
 Networking
 Leadership Development
 Measuring Capacity
 Development
 Micro-Macro Gap
 Multiple Dimensions
 Multiple Actors
 Multiple Levels
 Organizational Development as a Source
 Ownership, Authority and Conflict
 Part I: Perspectives on Capacity
 Part II: Establishing Your Practice
 Part III: Working with Connections
 Part IV: Improving on Results
 Part V: Looking Ahead

Practical illustrations draw on experiences from the civic, government and private sectors. A central theme is to understand capacity as more than something internal to organisations. This book shows how capacity also stems from connections between different types of actor and the levels in society at which they operate. Public Accountability
 Published with SNV
 'Reading' Situations
 Self-Reflection
 Taking Stock
 The content is crafted for a broad audience of practitioners in capacity development: consultants, managers, front-line workers, trainers, facilitators, leaders, advisors, programme staff, activists, and funding agencies.
 Thematic and Change Expertise
 Time Matters
 What Next?
 Whose Values Count?
 Working with Value Chains.

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