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| Sommario/riassunto | Preface. List of Contributors. Introduction. 1. Explaining Variation in Human Resource Practices in U.S. Steel Minimills, Jeffrey B. Arthur. 2. |

The Characteristics and Determinants of Organized Innovation in the Apparel Industry, Thomas Bailey and Carola Sandy. 3. Organizational and Environmental Factors Influencing the Use and Diffusion of High-Involvement Work Practices, Frits K. Pil and John Paul MacDuffie. 4. Human Resource and Employment Practices in Telecommunications Services, 1980-1998, Rosemary Batt and Jeffrey Keefe. 5. Transforming Retail Banking: Inclusion and Segmentation in Servi
