1. Record Nr. UNINA9910784983703321 Autore Williams Alison Titolo The handbook of field marketing: a complete guide to understanding and outsourcing face-to-face direct marketing / / Alison Williams & Roddy Mullin London; ; Philadelphia, : Kogan Page, 2008 Pubbl/distr/stampa London, England:,: Kogan Page,, 2008 **ISBN** 1-281-09190-1 9786611091903 0-7494-5290-0 Descrizione fisica 1 online resource (xxv, 241 pages): illustrations Collana Gale eBooks Disciplina 658.8 Soggetti Direct marketing Sales promotion Sampling Branding (Marketing) Lingua di pubblicazione Inglese Formato Materiale a stampa Livello bibliografico Monografia Description based upon print version of record. Note generali Nota di bibliografia Includes bibliographical references and index. Nota di contenuto Contents: List of case studies: Foreword: Preface: Introduction: What FM is, the FM disciplines and what FM does; Who uses FM?; How to use this book; What is not in this book; Part 1 Principles; 1 Starting with the customer; 2 The business and marketing purpose behind FM; 3 What FM is and what it can do; 4 The FM sales discipline; 5 The FM merchandising discipline; 6 The FM auditing discipline; 7 The FM sampling and demonstrating discipline; 8 The FM experiential marketing, roadshows and events discipline; 9 The FM mystery calling and shopping discipline; 10 Ancillaries 1; 11 Ancillaries 2 Part 2 Practice12 How and when to use FM; 13 FM in operation; 14 Measuring FM's success - ROI; 15 How to select an FM agency as a partner; 16 Maximizing the FM budget; 17 The law, staff pay, health and safety: 18 FM practice in the international arena; 19 Face-to-face sales - in-house; Further information; Glossary of abbreviations;

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The Handbook of Field Marketing reveals the best techniques to ensure

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profitable brand maximization for your company's products Crammed with self study questions, case studies, and proven advice for success, the book offers a blueprint for best practice, enabling you to undertake robust, rigorous and meaningful brand research.