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Nota di contenuto	MCITP Microsoft Windows Vista Desktop Support Consumer, Study Guide; Acknowledgments; About the Authors; Contents at a Glance; Contents; Table of Exercises; Introduction; Assessment Test; Answers to Assessment Test; Chapter 1: Installing Windows Vista; Analyzing the Upgrade Path; Selecting an Appropriate Installation Method; Performing Postinstallation Tasks; Summary; Exam Essentials; Review Questions; Answers to Review Questions; Chapter 2: Customizing and Configuring Windows Vista; Using the Sidebar and Gadgets; Understanding Windows Aero; Customizing and Configuring User Accounts Choosing Settings to Optimize PerformanceSetting Up and Configuring Windows Applications; Summary; Exam Essentials; Review Questions; Answers to Review Questions; Chapter 3: Installing, Configuring, and Troubleshooting Devices; Connecting Peripherals to Windows Vista; Working with Pocket PCs and Other PDAs; Working with Digital Cameras and Camcorders; Working with Portable Media Devices; Working with Printers, Fax, and Copy Devices; Troubleshooting Printer, Fax, and Scanner/Copy Devices; Summary; Exam Essentials; Review Questions; Answers to Review Questions Chapter 4: Configuring Windows Media Center and Media

PlayerWorking with Windows Media Player; Working with Windows Media Center; Setting Up MP3 Media Players; Understanding Digital Rights Management; Summary; Exam Essentials; Review Questions; Answers to Review Questions; Chapter 5: Configuring Windows Vista Security; Understanding Windows Security Center; Configuring Parental Controls; Configuring Internet Explorer 7+; Configuring User Account Control; Troubleshooting User Account Control; Protecting Data; Summary; Exam Essentials; Review Questions; Answers to Review Questions

Chapter 6: Configuring NetworkingExploring the Network and Sharing Center; Understanding IP; Configuring IP in Windows Vista; Configuring Wireless Networking; Summary; Exam Essentials; Review Questions; Answers to Review Questions; Chapter 7: Troubleshooting and Repairing Networking; Troubleshooting Network Protocols; Troubleshooting Network Services at the Client; Troubleshooting Windows Vista by Using the Network and Sharing Center; Troubleshooting Wireless Networking; Troubleshooting Network Security and Network Access Protection Issues; Troubleshooting File and Print Sharing; Summary

Exam EssentialsReview Questions; Answers to Review Questions; Chapter 8: Troubleshooting and Repairing Windows Vista; Diagnosing Specific Issues; Using System Recovery Options; Repairing a Corrupted System; Removing Malware from a System; Summary; Exam Essentials; Review Questions; Answers to Review Questions; Glossary; Appendix: About the Companion CD; What You'll Find on the CD; System Requirements; Using the CD; Troubleshooting; Index

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## Sommario/riassunto

If you are a support professional who sets up, maintains, and troubleshoots desktop applications on Windows Vista, now you can build your skills and prepare for exam 70-623, MCITP: Supporting and Troubleshooting Applications on a Windows Vista Client for Consumer Support Technicians, the required exam for achieving certification as an MCITP: Consumer Support Technician. Inside this comprehensive study guide you'll find full coverage of all exam objectives, practical hands-on exercises, real-world scenarios, challenging review questions, and more. For Instructors: Teaching suppleme

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