1. Record Nr. UNINA9910784539503321 Autore Lynn Adele B **Titolo** Quick emotional intelligence activities for busy managers [[electronic resource]]: 50 team exercises that get results in just 15 minutes // Adele B. Lynn New York, : AMACOM / American Management Association, c2007 Pubbl/distr/stampa **ISBN** 1-281-12661-6 9786611126612 0-8144-2994-7 Descrizione fisica 1 online resource (209 p.) Disciplina 658.4/022019 Soggetti Teams in the workplace **Emotional intelligence** Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Description based upon print version of record. Note generali Includes bibliographical references (p. 189-190) and index. Nota di bibliografia Nota di contenuto Cover: Title Page: Copyright Page: Table of Contents: Acknowledgments; Introduction; Chapter 1: A Guide to the 50 Activities; Chapter 2: What you'll See for Each Activity; Level of Risk; Purpose; Why is this Important?; When to use this Activity; Set the Stage; Materials; The Activity; Key Questions; A Word of Caution; Variation; Ask for Commitment; Chapter 3: How to use this Book; Before the Activity; During the Activity; After the Activity; Chapter 4: For the Leader; Your Mindset/Role Model; Learn More; Reinforce Behaviors; Timing and Readiness; As Your Team Develops; What If . . . Conclusion Chapter 5: The Activities; EQ 1: Mood Check; EQ 2: I can Top That; EQ 3: Lead Balloons; EQ 4: When Things Go Wrong-Our Team M.O.; EQ 5: Helium Balloons; EQ 6: Hair Triggers or Hot Buttons; EQ 7: Spirit Killers; EQ 8: UP; EQ 9: Strung Tight-Understanding M.O.s during High Stress; EQ 10: Team Trophies; EQ 11: Thank you for the Gifts; EQ 12: Who Said That?; EQ 13: Choir Director; EQ 14: Five Team Strengths-

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Sommario/riassunto

""In a team situation, many issues -- like lack of trust and commitment, unresolved conflicts, and the inability of individuals to understand how their actions impact the rest of the team -- can stop even the most promising groups from delivering great results. This simple, easy-to-use book gives managers, supervisors, and team leaders activities to help their teams overcome emotional obstacles and become more effective. Readers will find powerful, proven exercises they can use to help employees: