Record Nr. UNINA9910784537103321 Autore Schwartz Matthew <1969-> Titolo Fundamentals of sales management for the newly appointed sales manager / / Matthew Schwartz Pubbl/distr/stampa New York:,: AMACOM,, [2006] ©2006 **ISBN** 1-281-12647-0 9786611126476 0-8144-2939-4 Edizione [1st edition] Descrizione fisica 1 online resource (225 p.) 658.8/1 Disciplina Soggetti Sales management Management Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Includes index. Cover; Title Page; Copyright Page; Table of Contents; Nota di contenuto Acknowledgments; Chapter 1. Transitioning to Sales Management: New Responsibilities and Expectations; Going from "Selling" to "Managing"; Understanding the Current Sales Culture: Understanding who is on the Current Team: The Challenges of Being on Two Teams at Once: Embracing Change: The Big Picture-Short- and Long-Term: What's Next?; Chapter 2. It's All About Communication; Listening Skills; The Theory Behind Communication Styles; The Origins of DISC Theory; The Four-Quadrant System: How Roles and Situations Affect your Style Working with People with Different StylesStrategies for Improving Communications: Running an Effective Meeting: Presentation Skills: Chapter 3. Sales Planning: Setting the Direction for the Sales Team;

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Sommario/riassunto

Easy-to-understand and filled with realistic examples and immediately usable strategies, Fundamentals of Sales Management for the Newly Appointed Sales Manager helps you understand what it takes to be a great sales manager, allowing you to avoid many of the common first-time sales management mistakes, and be successful right out of the gate. Dispensing with dry theory, the book helps you understand your new role in the organization, and how to thrive simultaneously as both a member of the management team, and as a team leader.