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Autore	McNabb David E.
Titolo	Knowledge management in the public sector : a blueprint for innovation in government // David E. McNabb
Pubbl/distr/stampa	London ; ; New York : , : Routledge, , 2015
ISBN	1-317-46669-1 1-315-70305-X 1-317-46670-5 1-280-91278-2 9786610912780 0-7656-2176-2
Descrizione fisica	1 online resource (344 p.)
Disciplina	352.3/8
Soggetti	Knowledge management Organizational learning Public administration - Information technology Electronic government information
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	"First published 2007 by M.E. Sharpe"--t.p. verso.
Nota di bibliografia	Includes bibliographical references (p. 291-302) and index.
Nota di contenuto	Historical foundations of KM -- KM : a self-regulating social system -- The technology and processes subsystem -- Knowledge processes and policy directives -- Principles and processes in implementing KM -- Building a collaborative learning culture -- KM and organizational learning -- KM and innovation in government -- Knowledge management in the public sector -- The public-sector chief knowledge officer -- Knowledge management at NASA / Edward Hoffman, Jon Boyle, and Anthony J. Maturo -- KM at the army's communications-electronics command / Susan L. Kappi -- KM at the Virginia Department of Transportation / Maureen L. Hammer -- Conclusion : knowledge management's role in the drive to transform government.
Sommario/riassunto	Introduces public management students and government and nonprofit administrators to the practices of Knowledge Management. This book focuses on knowledge management techniques in government

agencies, and it covers such concepts as collecting, categorizing, processing, distributing, and archiving critical organization data and information.
