

1. Record Nr.	UNINA9910784360903321
Autore	Groff Todd R
Titolo	FileNet : a consultant's guide to enterprise content management / / Todd R. Groff, Thomas P. Jones
Pubbl/distr/stampa	New York, : Routledge Los Angeles, : Sony Electronics [distributor], 2004 ©2004
ISBN	1-136-40340-X 1-281-00992-X 9786611009922 1-4175-3691-8 0-08-047771-2
Edizione	[Revised.]
Descrizione fisica	1 online resource (xiii, 203 pages) : illustrations
Disciplina	658.4/038
Soggetti	Information technology - Management Knowledge management
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Includes index.
Nota di contenuto	Front Cover; FileNet: A Consultant's Guide to Enterprise Content Management; Copyright Page; Contents; Foreword; Chapter 1. FileNet Imaging Overview; What This Book Is About; FileNet Company Background; Technology Overview; Toolsets versus Out-of-the-Box Solutions; Imaging, Document Management, or Knowledge Management?; Success Story; Chapter 2. FileNet Products and Services; The Company behind the Curtain; FileNet ValueNet Partners and Customer Service and Support; Professional Services; Disaster Recovery Hot-Site Services; FileNet Education; Success Story Chapter 3. FileNet Risks and Opportunities Organizational Change; The Sarbanes-Oxley Act of 2002; The Health Insurance Portability and Accountability Act of 1996; Informational Responsibilities; Optical versus Magnetic Storage; Centralized versus Decentralized Capture; Disaster Recovery; Lost Cost of Paper Retrieval; Content Management's Impact on Attention; Intellectual Assets; Records Retention; Success Story; Chapter 4. FileNet Implementation; Content Management versus

Process Voodoo; Information Repositories; FileNet Replication Options; Specialty Equipment Considerations; Project Planning
Overall Project Estimates and Total Cost of Ownership (TCO) Success Story; Chapter 5. FileNet Integration; Integrating Systems, Applications, and Processes; Integrating FileNet with Existing Systems; Application Integration; Web Integration; Enterprise Resource Planning Integration; Workflow Analysis; Integrations and Metadata; Success Story; Chapter 6. FileNet Administration; Profiting from Your Organization's Experience; FileNet Administrator Duties; UNIX Administrative Tools and Resources; Typical FileNet System Structure; Client Installation and Administration; Success Story
Chapter 7. FileNet and Knowledge Management Knowledge Management, Culture, and Content; Catalyst Management for Actionable Knowledge; Shared Abstraction Means Common Ground; FileNet-Improving Attention and Retention; Applying Learning to Organizational Processes; Using Workflows to Add Structure to Data; Success Story; Chapter 8. FileNet and Enterprise Resource Planning; Enterprise Resource Planning; Document Warehouse for SAP; Client Integration; Archiving with FileNet; Success Story; Chapter 9. Funding and FileNet; Projecting the Cost; Funding Strategies; Imaging Capture Center Operations
Funding through Sarbanes-Oxley Compliance Success Story; Chapter 10. FileNet, Knowledge Management, and Leadership; Processes and Integration; Good Leaders Value Attention; Transparency Improves Both Vision and Judgment; Balancing Competing Objectives; Decision-Making Processes; Do Not Discount the Value of Documents; Attention, Analysis, and Dialog; Conclusion; Success Story; Index

Sommario/riassunto

Annotation
