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| Altri autori (Persone) | DuganRobert E. <1952-> |
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| Nota di contenuto | Contents; Figures; Acknowledgments; Chapter 1: A New Day Is Here; Chapter 2: Assessment Plans, Reports, and Guides in Institutions of Higher Education; Chapter 3: Developing an Assessment Plan for Measuring Student Learning Outcomes; Chapter 4: Information Literacy Assessment Efforts of Some Academic Libraries; Chapter 5: Moving Public Libraries toward Outcomes Assessment; Chapter 6: Outcomes as a Type of Assessment; Chapter 7: The Research Process; Chapter 8: Evidence Demonstrating the Achievement of Outcomes; Chapter 9: Service Quality and Satisfaction Chapter 10: Making a Commitment to Accountability and Learning Outcomes AssessmentAppendices; Some Recommended Sources; Index; |
| Sommario/riassunto | This book will help you to not only answer this question, but also prove your findings. Walking you through the process of assessing if and how well students and library users are learning from educational resources, two expert academic library experts team up to provide An Action Plan for Outcomes Assessment in Your Library. This comprehensive plan, the first of its kind and specifically for librarians, provides data collection tools for measuring both learning and research outcomes that link outcomes to user satisfaction. After all, it is the users who will benefit from learning, and so thei |

