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Sommario/riassunto	This book is for headteachers, senior and middle managers in both primary and secondary schools, and all teachers involved in the performance management process. It sets out the aims and objectives of the system, and offers sensible, practical advice to help make performance management work effectively in schools. Case studies are used to illustrate the processes involved in performance management, and each chapter ends with suggestions for staff discussions, looking at the common concerns and issues that arise. Joan Dean has taught in

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