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Nota di bibliografia	Includes bibliographical references (p.271-287) and index.
Nota di contenuto	Preliminaries; CONTENTS; List of figures; List of tables; Acknowledgements; 1 The problematics of public service resource allocation; 2 The heuristics of resource allocation: how people determine priorities; 3 The apologetics of public sector organisations; 4 The rhetoric of resource allocation; 5 The mechanics of making markets; 6 The dialectic of resource allocation; 7 A polemic: conclusions about resource allocation and public services; Appendix: cave rescue; Bibliography; Index
Sommario/riassunto	In the public sector at the moment resources are scarce - or at the very least finite and limited - how they are allocated is therefore of crucial importance. This book analyses this process and examines the competing values that underlie the public service ethic, including the role of markets and quasi-markets, in the delivery of public services. Topics discussed include: * whether people should be denied the public services they need because public bodies are short of money* what balance we should strike between markets and public organisations to provide public services* wh

