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Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Organisational change and learning : an introduction / Keith Alexander -- Space place and people : facilities management and critical theory / Bob Grimshaw -- Organisational change, representations and facilities / Michael Fenker -- Space use among growth companies : linking the theories / Jan Brochner and Paul Dettwiler -- Innovation and the innovative workplace : an introduction / Brian Atkin -- Why do real estate actors weight adaptability differently for office buildings? / Kirsten Arge -- Towards a more sustainable industrial workplace / John Hudson -- The emergence of supply chain management as a strategic facilities management tool / Margaret-Mary Nelson -- Performance : an introduction / Jan Brochner -- Business-related performance measures for facilities management / John Hinks -- Developing balanced scorecards for facilities management / Dilanthi Amaratunga and David Baldry -- Towards knowledge workplaces : an introduction / Tore I. Haugen -- The knowledge workplace : what really matters / Linariza Haron -- Towards typologies of knowledge work and workplaces / Reidar Gjersvik and Siri H. Blakstad -- Appendix : A European

Sommario/riassunto

Facilities Management sets out a new framework for the discipline of facilities management which challenges many of the norms and which sets out new methods for optimising the performance of a business. Successful facilities managers need a range of skills and need to be able to devise a range of innovative strategies for the future of the organisations in which they work. This new book follows on directly from Keith Alexander's ground-breaking textbook Facilities Management and focuses on four new themes which have been identified as keys to the new strategy: organisa