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Nota di contenuto	CONTENTS; Preface; Chapter 1 Towards a Framework for Conceptual Modelling Quality Mario Piattini, Marcela Genero, Geert Poels and Jim Nelson; Chapter 2 A Proposal of a Measure of Completeness for Conceptual Models Oscar Dieste, Marcela Genero, Natalia Juristo and Ana M. Moreno; Chapter 3 Metrics for Use Cases: A Survey of Current Proposals Beatriz Bernardez, Amador Duran and Marcela Genero; Chapter 4 Defining and Validating Metrics for UML Class Diagrams Marcela Genero, Geert Poels, Esperanza Manso and Mario Piattini Chapter 5 Measuring OCL Expressions: An Approach Based on Cognitive Techniques Luis Reynoso, Marcela Genero and Mario Piattini Chapter 6 Metrics for Data warehouses Conceptual Models Manuel Serrano, Coral Calero, Juan Trujillo, Sergio Lujan and Mario Piattini; Chapter 7 Metrics for UML State chart Diagrams Jose Antonio Cruz-Lemus, Marcela Genero and Mario Piattini; Chapter 8 Metrics for Software Process Models Felix Garcia, Francisco Ruiz and Mario Piattini; Index
Sommario/riassunto	The idea that ""measuring quality is the key to developing high-quality software systems"" is gaining relevance. Moreover, it is widely

recognised that the key to obtaining better software systems is to measure the quality characteristics of early artifacts, produced at the conceptual modelling phase.
