

1. Record Nr.	UNINA9910783281103321
Autore	Horn Art <1954->
Titolo	Face it [[electronic resource]] : recognizing and conquering the hidden fear that drives all conflict at work // Art Horn
Pubbl/distr/stampa	New York, : American Management Association, c2004
ISBN	0-8144-1318-8
Descrizione fisica	viii, 232 p
Disciplina	650.1/3
Soggetti	Conflict management Employees - Psychology Interpersonal relations Psychology, Industrial
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Title from title screen.
Nota di bibliografia	Includes bibliographical references (p. 226-227) and index.
Nota di contenuto	The people in your (work) neighborhood: The worrier; The controller; The fake; The attention-seeker; The victim; The prisoner -- Hell is not just other people: The transcendence model; Here comes the judge; Our shaky foundations; How we judge -- Moving from fear to freedom: What's your operating strategy?; A case of disidentification; There goes the judge; A way of being; A better way.