Record Nr. UNINA9910783216103321 Benchmarking the human side of the business enterprise [[electronic **Titolo** resource] /] / Guest editors: Matthew H. Roy and Sanjiv S. Dugal Pubbl/distr/stampa Bradford, England, : Emerald Group Publishing, c2005 **ISBN** 1-280-50893-0 9786610508938 1-84544-313-6 Descrizione fisica 1 online resource (101 p.) Collana Benchmarking an international journal; ; v.12, no. 3 Altri autori (Persone) DugalSanjiv S RoyMatthew H Disciplina 658.4 658.4013 Soggetti Benchmarking (Management) Quality control Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Description based upon print version of record. Nota di contenuto CONTENTS; EDITORIAL ADVISORY BOARD; Guest editorial; Learning by example; Benchmarking for entrepreneurial survival; Benchmarking in the non-profit sector in Australia; Critical success factors in developing teleworking programs; Using employee gainsharing plans to improve organizational effectiveness; Benchmarking culture and performance in Chinese organizations; Management fads: the case of the self-managed team; Book review Sommario/riassunto This e-book invites a discourse on the question of a benchmark by which the culture-performance link can be measured and/or judged. The manuscripts included are truly international in nature with analysis involving companies in Australia, China, United Kingdom and the United States.