

1. Record Nr.	UNINA9910783214303321
Titolo	Benchmarking an international journal . Vol. 12, No. 2 Benchmarking in civil aviation [[electronic resource] /] / Guest editors: Graham Francis and Ian Humphreys
Pubbl/distr/stampa	Bradford, England, : Emerald Group Publishing, c2005
ISBN	1-280-50879-5 9786610508792 1-84544-295-4
Descrizione fisica	1 online resource (91 p.)
Altri autori (Persone)	FrancisGraham HumphreysIan
Disciplina	658.5 658.562
Soggetti	Quality control Benchmarking (Management)
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di contenuto	CONTENTS; EDITORIAL ADVISORY BOARD; Guest editorial; Airport benchmarking: a review of the current situation; Aviation benchmarking; Benchmarking in civil aviation: some empirical evidence; Benchmarking to economic value added; Exploring the potential for environmental performance benchmarking in the airline sector; Environmental and operational sustainability of airports; Book review
Sommario/riassunto	December 2003 marked the 100th anniversary of the first heavier than air controlled, powered flight by the Wright Brothers. Since then the aviation business has changed beyond all recognition and in doing so has shrunk the globe and profoundly affected global business and the way we live.