1. Record Nr. UNINA9910783164103321 Autore Hall Clare <1960-> Titolo Telecommunications regulation: culture, chaos, and interdependence inside the regulatory process / / Clare Hall, Colin Scott, and Christopher Hood London;; New York,: Routledge, 2000 Pubbl/distr/stampa **ISBN** 1-280-14362-2 0-203-98453-6 Descrizione fisica 1 online resource (xii, 253 pages): illustrations, tables Routledge advances in management and business studies Collana Altri autori (Persone) ScottColin (Colin D.) HoodChristopher <1947-> Disciplina 343.4109/94 Soggetti Telecommunication - Law and legislation - Great Britain Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Nota di bibliografia Includes bibliographical references (p. [234]-243) and index. Nota di contenuto Front Cover; Telecommunications Regulation; Copyright Page; Contents; Figures; Tables; Preface; Part I: Introduction; 1. Ducts, poles and holes in the ground: the inner world of telecommunications regulation; 2. The archaeology of a regulatory regime; Part II: Culture and regulation; 3. Peculiar place, peculiar culture: organizing and structuring the regulatory office; Part III: The absolutist myth in regulation; 4. 'Oftel c'est moi': the role of the individual DGT; 5. Oftel in space: interdependence and accountability; Part IV: Decision-making; 6. Regulatory decision styles 7. Price controls and numbering administration: Cartesian-bureaucratic issue-processing episodes; 8. Regulating anti-competitive conduct and not regulating hotel phone pricing: adhocratic chaotic issue-processing episodes; 9. Complaint-handling, licence enforcement and anticompetitive conduct II: bargaining diplomatic issue-processing episodes; Part V: Lessons learnt; 10. Regulatory science, regulatory policy and possible regulatory futures; Epilogue; Notes; Glossary; Bibliography; Index Using unprecedented access to the key actors inside the UK Office of Sommario/riassunto Telecommunications (OFTEL) and supporting interviews, this book

explores how telecommunications regulation works from the inside.