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Nota di contenuto	Contents; Abstracts and keywords; Guest editorial; Invited viewpoint; Visual navigation of distributed knowledge structures in groupware-based organizational memories; A framework for designing a workflow-based knowledge map; Do we practise what we preach?; Knowledge conversion with information technology of Korean companies; Interaction management; Experiences from knowledge management implementations in companies of the software sector; The potential use of knowledge management for training: a review and directions for future research;
Sommario/riassunto	Over the past decade, understanding, identifying, and strategic management of organizational knowledge resource has become a competitive necessity. Microsoft, whose asset value is one fifth of General Motors, commands a market value tentimes as big as that of General Motors.