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Nota di contenuto	Cover; Copyright; Contents; Acknowledgements; Foreword; Introduction; Part One: Creating the Climate for Emotional Literacy; Chapter One - Emotional Intelligence and Emotional Literacy; Chapter Two - An Impulse to Act - the Nature of Emotion; Chapter Three - The Five Pathways to Emotional Intelligence; Chapter Four - Calmer Classrooms, Safer Schools - the Emotionally Literate School; Chapter Five - An Emotionally Intelligent Approach to Managing Behaviour; Part Two: Communicating Emotional Literacy; Chapter Six - It's All About Communication Chapter Seven - Reflective Listening - Attending to Feelings Chapter Eight - Encouraging Cooperation - Motivation and Feedback; Chapter Nine - Problem-solving Conversations; Chapter Ten - The Kindling of Curiosity - Thinking Skills and Emotional Intelligence; Chapter Eleven - Working Together - Developing Interpersonal Skills; Chapter Twelve - Reflective Practice - Reflection Before Reaction; A Frightening Conclusion; References
Sommario/riassunto	Steve Killick draws upon his experience as a consultant in a special school to translate the theory of emotional literacy into a practical, whole-school approach. He explains the importance of considering

children's emotional life in school situations and gives practical advice to nurture their development.
