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Nota di contenuto	Microsoft Exchange Server 2007 Infrastructure Design: A Service-Oriented Approach; Acknowledgments; About the Author; Contents at a Glance; Contents; Introduction; Chapter 1: Mastering the Business-Oriented Approach; The Past as Prologue; Understanding Business Value; Working with Nontechnical Managers; Managing the Project Team; Summary; Chapter 2: Determining Business Requirements; The Whys and Hows of Business Requirements; Understanding the Current Business Model; Determining the New Business Requirements; Forecasting and Planning for Growth; Performing a Gap Analysis; Summary Chapter 3: Planning the Exchange InfrastructureA Rose by Any Other Name; Visualizing the Solution; An Overview of the Scope Statement Document; Developing the Scope Statement Document; An Overview of the Planning Process; Developing the Statement of Work; Chapter 4: Applying Planning Principles to Exchange Server 2007; Reviewing the Changes in Exchange Server 2007; Reviewing Exchange and Operating System Requirements; Determining Disk Storage Needs; Understanding Active Directory (AD) Requirements; Planning for Compliance; Planning Mail Archiving; In-House vs. Outsourced Services; Summary

Chapter 5: Planning Server RolesClient Access Server (CAS) Role; Edge Transport Server Role; Mailbox Server Role; Unified Messaging Server Role; Selecting the Appropriate Processor; Selecting the Appropriate Memory Configuration; Server Role Ratios; Summary; Chapter 6: Building the Business Case; Overview of the Business Case Concept; Writing the Business Case; Double-Checking the Business Case; Presenting the Business Case; Summary; Chapter 7: Developing a Change Management Program; Understanding Change Management; Basic Principles of Change; Adopting Change; You, the Change Agent Basic Change Management StrategiesSelecting a Change Management Strategy; Summary; Chapter 8: Managing User Expectations; The Power of Expectations; Understanding Users; Educating Users; Summary; Chapter 9: Setting Up a Change Request Process; What Is the Change Request Process?; Building a Change Request Process; Other Considerations; Case Study: Setting Up a Change Request Process; After the Deployment; Summary; Chapter 10: Deploying Exchange Server 2007; The Tao of Upgrading; Final Preparations for Deployment; Installing Exchange Server 2007 with Service Pack 1; Postinstallation Tasks Moving MailboxesTaking Extreme Measures; Removing the Last Legacy Exchange Server; Implementing Ongoing Change Management; Lessons Learned; Summary; Chapter 11: Tweaking the Infrastructure; Tools, Tools, and More Tools; Performing Disaster Recovery; Achieving High Availability; Managing and Maintaining the Messaging System; Improving Performance; Troubleshooting Methodology; Summary; Chapter 12: So, You Want to Be a Consultant?; Understanding Consulting; Understanding IT Consulting; Becoming a Consultant; Professional Conduct; Summary; Last Word; Appendix A: Measuring Team Effectiveness  
1: Goal Setting

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## Sommario/riassunto

As a systems administrator, you're expected to respond to the technical requirements of your organization while trying to fit them into its overall business goals. Few IT professionals have the combination of skills needed to pull it off. This unique book bridges that gap. It takes you beyond the routine administration tasks and teaches you how to plan and launch an Exchange Server 2007 enterprise solution that fully integrates the needs of the IT staff, end users, and business managers alike.

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