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	Nota di contenuto	Frontmatter -- Contents -- 1. Introduction -- I. Multidisciplinary perspectives on intercultural communication -- Editors' introduction -- 2. Discourse, cultural diversity and communication: a linguistic anthropological perspective -- 3. A cognitive pragmatic perspective on communication and culture -- 4. Psychological perspectives: social psychology, language, and intercultural communication -- 5. Emotion and intercultural adjustment -- 6. Multidisciplinary perspectives on intercultural conflict: the 'Bermuda Triangle' of conflict, culture and communication -- II. Intercultural perspectives on communicative practices and processes -- Editors' introduction -- 7. Intercultural communication and the relevance of cultural specific repertoires of communicative genres -- 8. Humour across cultures: joking in the multicultural workplace -- 9. Ritual and style across cultures -- 10. Lingua franca communication in multiethnic contexts -- 11. The impact of culture on interpreter behaviour -- III. Intercultural communication in different sectors of life -- Editors' introduction -- 12. Intercultural communication in healthcare settings -- 13. Differences and difficulties in intercultural management interaction -- 14. Understanding Aboriginal silence in legal contexts -- 15. Schools and cultural

difference -- 16. The cultural context of media interpretation -- 17. Cross-cultural communication in intimate relationships -- IV. Issues and Debates -- Editors' introduction -- 18. Discrimination in discourses -- 19. Power and dominance in intercultural communication -- 20. Communicating Identity in Intercultural Communication -- 21. Communities of practice in the analysis of intercultural communication -- V. Assessing and developing intercultural competence -- Editors' introduction -- 22. Intercultural competence and assessment: perspectives from the INCA Project -- 23. Intercultural Training -- 24. Adapting authentic workplace talk for workplace intercultural communication training -- Backmatter

Sommario/riassunto	In today's globalized world of international contact and multicultural interaction, effective intercultural communication is increasingly seen as a pre-requisite for social harmony and organisational success. This handbook takes a ?problem-solving? approach to the various issues that arise in real-life intercultural interaction. The editors have brought together experts from a range of disciplines, including linguistics, psychology and anthropology, to provide a multidisciplinary perspective on the field, whilst simultaneously anchoring it in Applied Linguistics. Key features: provides a state