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Nota di contenuto	Contributors; Foreword; Introducing this book Chris Lloyd and Kevin Gournay; Chapter 1 Leading a multidisciplinary team Frank P. Deane and Kevin Gournay; Chapter 2 Managing workload in mental health services Robert King; Chapter 3 Clinical information management Jennifer Harland and Janette Curtis; Chapter 4 Budget management Susan Brandis; Chapter 5 Managing critical incidents in clinical management in mental health services Kevin Gournay; Chapter 6 Public relations and communication Victoria Maxwell, Debra Lampshire and Samson Tse Chapter 7 Organisational changes towards recovery-oriented services Samson Tse and Steve BarnettChapter 8 Clinical supervision Robert King and Gerry Mullan; Chapter 9 Performance appraisal and personal development Hazel Bassett; Chapter 10 Dealing with stress and burnout Chris Lloyd and Robert King; Chapter 11 Quality improvement Frank P. Deane and Vicki Biro; Chapter 12 Evidence-based practice in mental health services: understanding the issues and supporting and sustaining implementation Robert King and Frank P. Deane; Index
Sommario/riassunto	Clinical Management in Mental Health Services is a practical guide to the day to day operational management of mental health teams. It explores both the theoretical aspects of management plus strategies

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for dealing with the wide range of management issues faced by managers working in mental health. It looks at issues such as leading a multidisciplinary team, Communication and Public Relations, the importance of clinical supervision, evidence-based practice, and quality assurance. It addresses the issue of workload management, clinical information management, how to plan a budget and how