Record Nr. UNINA9910782426603321 Autore Vieira Walter <1938-> **Titolo** The new sales manager [[electronic resource]]: challenges for the 21st century / / Walter Vieira Los Angeles, : Response Books, 2007 Pubbl/distr/stampa **ISBN** 93-5150-022-5 1-281-96550-2 9786611965501 81-7829-984-4 Edizione [2nd ed.] Descrizione fisica 1 online resource (204 p.) Disciplina 658.8/1 658.81 Soggetti Sales management Management Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Description based upon print version of record. Nota di contenuto Cover; Contents; Preface; Acknowledgements; Th e Trauma of Promotion: From Caterpillar to Butterfly: Serious Deficiencies of Salesmen; A Difficult and Challenging Job; Comparative Analysis-Top Problems in Sales Force Management; Qualities Liked and Disliked; Attributes for Success; Managing the Job; Managing Time; Key Role in Corporate Planning; The Planning Process; Selecting and Recruiting Salesmen: Focused Salesmen Training: Planning the Itinerary: Effective Communication; Beyond Words; Written Reports; Making Meetings Work: Morale and Motivation; Effective Control Appraising and Developing Salesmen Discussing the Appraisal: The Salesman Who Won't Improve; Common Errors; A Focus on Ethics; Values and the Sales Manager; Age of Networking and Cooperation; The Sales Manager in the 21st Century; Ten Commandments; Sample Forms: About the Author The second edition of The New Sales Manager is an enormously useful. Sommario/riassunto book that provides practical advice and a sound foundation in sales

management. to young managers. It is also an interesting, quick revision for senior sales. managers who want to revisit the theory of

sales management, in a painless, and. perhaps, entertaining way. Covering the entire range of functions of a sales manager, the book has been. thoroughly revised and includes plenty of illustrations, Real-life anecdotes. and caselets to match the changes in the business environment.