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FRONT COVER; Contents; 1.The Rise of Public Services Inspection; 2. Inspection of Local Government Services; 3.Inspection of Adult and Children's Social Care; 4.Inspection of Education and Skills From Improvement to Accountability; 5.Regulation and Inspection of Health Services; 6.Inspection and the Criminal Justice Agencies; 7.Holistic Public Services Inspection; 8.Performance Paradoxes The Politics of Evaluation in Public Services; 9.The Future of Public Services Inspection; THE EDITORS; THE CONTRIBUTORS; SUBJECT INDEX; AUTHOR INDEX; BACK COVER

Sommario/riassunto

This book analyses the key debates about the role that inspection plays in increasing public accountability and encouraging service improvement. Contributors describe current inspection methods across the key public sectors, and examine the underlying issues and tensions associated with public services inspection.