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Nota di contenuto	Contents; Boxes, Figures, and Tables; Boxes, Figures, and Tables; Why and How to Use This Toolkit; Outline of the Toolkit; Acknowledgments; Abbreviations; SECTION 1 Summary of the Toolkit; SECTION 2 What Is Performance-Based Contracting?; SECTION 3 How to Contract; SECTION 4 Checklist for Contracting; SECTION 5 Whether to Contract; APPENDIX A Example of a Contracting Plan (or Manual) Strengthening Primary Health Care Services in Country X; APPENDIX B World Bank Procurement Approach to Contracting for Health Services; APPENDIX C Description of Evaluated Contracting Experiences APPENDIX D Terms of Reference for a Third-Party Evaluation of the Contracting Effort in Country X APPENDIX E Terms of Reference Examples; References; Index
Sommario/riassunto	Despite the existence of effective interventions, there are many developing countries which are not on track to achieve the Millennium Development Goals (MDGs) for health. In many countries the delivery of health services is inadequate and one way of improving the situation is to contract with non-state providers. Contracting is a mechanism for a financing entity to procure a defined set of services from a non-state provider. Performance-based contracting is a type of contracting with: (a) a clear set of objectives and indicators; (b) systematic efforts to

collect data to judge contractor perf
