Record Nr. UNINA9910781716903321 Autore Wiley Jack <1952-> Titolo Respect [[electronic resource]]: delivering results by giving employees what they really want / / Jack Wiley and Brenda Kowske San Francisco, : Jossey-Bass, c2012 Pubbl/distr/stampa **ISBN** 1-118-12401-4 1-283-27382-9 9786613273826 1-118-12402-2 Edizione [1st ed.] Descrizione fisica 1 online resource (226 p.) Classificazione BUS030000 Altri autori (Persone) KowskeBrenda <1974-> Disciplina 658.3/14 658.314 Soggetti Employee attitude surveys **Employee motivation** Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Description based upon print version of record. Nota di bibliografia Includes bibliographical references and index. Nota di contenuto Respect; Contents; List of Figures and Tables; Preface; Acknowledgments; 1. What Employees Really Want; 2. Why You Should Care; 3. Recognition; 4. Exciting Work; 5. Security of Employment; 6. Pay; 7. Education and Career Growth; 8. Conditions at Work; 9. Truth; 10. RESPECT: A Key to Your Future Success; Appendix A. Identifying RESPECT Levels Worksheet; Appendix B. About the WorkTrends Study; Appendix C. Discovering the RESPECT Taxonomy: The Method; Notes; About the Authors: Index Sommario/riassunto Is it possible that the way to win in business is to give employees exactly what they want? Yes. As RESPECT reveals, managers and organizations who give their employees what they want outperform those who don't. This is no hunch - it's a fact based on more than 25 years of global research. Drs. Jack Wiley and Brenda Kowske have amassed a research database unlike any other, and it all started with this simple question: ""What is the most important thing you want from the organization for which you work?"" Organizations that apply this

research have more engaged employees, more satisfie