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	Autore	Naschold Frieder
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PART II. The modernization of internal government structures 1. The point of departure; 2. New demands on the state: The changed environment at the end of the twentieth century; 2.1. New problematics; 2.2. Changed international context; 2.3. Change in organizational paradigm in private-sector firms; 2.4. Modernization policies in OECD competitor countries; 3. Aims of public-sector modernization policies in Germany; 4. Redefining public-sector tasks: Political task controlling; 5. Public-sector modernization: Raising efficiencyand cooperation within networks

5.1. Modernization of public-sector organization 5.2. The modernization of management: democratic leadership and its instruments; 5.3. From personnel management to personnel development; 5.4. Information and communication technology and administrative modernization; 5.5. From bureaucratic to customer-oriented quality production; 5.6. Normalizing working conditions and industrial relations in the public sector by modernizing the statutory framework; 5.7. Ensuring the continuity of the modernization process; 6. The conditions of implementation of a modernization strategy; 6.1. Alternative implementation strategies

| Sommario/riassunto | State administration in modern industrialized countries is facing major challenges to its basic institutional premises. The changing conditions of the global economy mean that the public sector needs to develop far-reaching strategies for innovation. A fundamental reform of the public sector is thus one of the most urgent issues on the international agenda. The volume examines and compares trends, issues and experiences of this reform process in Sweden and Germany. |