Record Nr. UNINA9910781504603321 Autore Webb Nicholas J. <1958-> **Titolo** The digital innovation playbook [[electronic resource]]: creating a transformative customer experience / / Nicholas J. Webb Pubbl/distr/stampa Hoboken, N.J., : Wiley, c2011 **ISBN** 1-283-17717-X 9786613177179 1-118-11301-2 Edizione [1st edition] 1 online resource (290 p.) Descrizione fisica Classificazione COM087000 **QP 210** Disciplina 658.4/063 658.514 Soggetti Business enterprises - Technological innovations Technological innovations - Economic aspects Business enterprises - Computer networks Digital media - Economic aspects Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Includes index. Nota di contenuto THE DIGITALINNOVATION PLAYBOOK; Contents; Foreword; Acknowledgments; Introducing the Next Step: Navigating New Media; Chapter 1 Mastering Digital Innovation: The Role of Digital and New Media on Innovation and Commercialization; Chapter 2 The Digital Sandbox: Play, Listen, Invent, and Deploy for a Successful Strategy; Chapter 3 The Digital Enterprise: Harnessing Social Media Intelligence, Smartly; Chapter 4 The Digital Video Revolution: Digital Technology Gives Anyone the Ability to Make a Quality Television Show Chapter 5 Flying High: An Open Culture Keeps an Airline Company on Top of the CompetitionChapter 6 Picture Perfect Social Media: How Kodak Got Social Media Right; Chapter 7 The Army Way: Digital Leadership from a Surprising Source; Chapter 8 Winning the Digital Race: IndyCar Creates the Ultimate Brand Forum with Its Strategic Multimedia Approach: Chapter 9 Digital Direct: Innovation

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Sommario/riassunto

"The first half The Digital Media Innovation Playbook provides comprehensive case examples of how organizations both large and small have deployed Real Open methodologies to grow both sales and profit. The case examples will include well-known companies like Word Press, Autodesk, Cisco, just to name a few (30-50 Fortune 500 and startups that rule the digital space in all). Case examples will cover a wide range of markets, including medical and biotechnologies, consumer product companies, industrial firms, service organizations, research and universities. The first half of the book lays down empirical evidentiary support to prove the benefits of these methods. The second part provides a step-by-step game plan that will allow any organization to apply these methods and achieve immediate results. The chapters will be broken down by the step-by-step process that is driven by a variety of tools that can be used to fit the unique needs of each organization. As part of the value added benefits of this book, a wide range of online free resources will be available with the proof of purchase of the book"--