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and success / / Jo Owen

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## Sommario/riassunto

Let's face it, if you want to get ahead in business you cannot avoid people management - but we're often promoted because we're good at what we do, not because we display great management skills. We owe it to the people we manage to read up on the subject and get skilled! Luckily Jo Owen has laid out 50 essential lessons we need to learn to become the best manager we can be. Jo has studied what makes a good manager everywhere from British soap powder companies, to inner city schools and Japanese banks. So whether becoming a manager has brought out the inner dictator in you or left you feelin