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Nota di contenuto	CONTENTS; ACKNOWLEDGMENTS; AUTHORS' NOTE; CHAPTER 1 Signposts: Harbingers of Things to Come; CHAPTER 2 Baby Boomers: The Elephant in the Python; CHAPTER 3 Managing Boomers; CHAPTER 4 Big Bird, Wayne's World, and Home Alone: Signposts for Generation X; CHAPTER 5 Managing Generation X; CHAPTER 6 The Next Elephant in the Python: Signposts for Generation Y; CHAPTER 7 Managing Generation Y; CHAPTER 8 Old Dogs Have Lots to Offer: Signposts for the Traditional Generation; CHAPTER 9 Managing the Traditional Generation; CHAPTER 10 Cell Phones and Hanna Montana: Signposts for the Linkster Generation CHAPTER 11 Managing the Linkster GenerationCHAPTER 12 Different Strokes for Different Folks: A Model for Managing Across Generational Boundaries; APPENDIX A: Resolving Intergenerational Conflict; APPENDIX B: A Quick-Reference Guide to the Book; NOTES; INDEX; A; B; C; D; E; F; G; H; I; J; K; L; M; N; O; P; Q; R; S; T; U; V; W; Y; Z

