

1.	Record Nr.	UNISA990000215380203316
	Autore	Dobrushin, R.
	Titolo	Lectures on probability theory and statistics : Ecole d'Etè de Probabilitès de Saint-Flour XXIV-1994 / R.Dobrushin
	Pubbl/distr/stampa	Berlin [etc.] : Springer-Verlag copyr 1996
	ISBN	3-540-62055-9
	Descrizione fisica	VIII, 300 p : ill ; 23 cm
	Collana	Lecture notes in mathematics ; 1648
	Disciplina	5192
	Collocazione	510 LNM (1648)
	Lingua di pubblicazione	Inglese
	Formato	Materiale a stampa
	Livello bibliografico	Monografia
2.	Record Nr.	UNINA9910781152203321
	Autore	Albeanu Mircea
	Titolo	Six sigma in HR transformation [[electronic resource]] : achieving excellence in service delivery / / Mircea Albeanu and Ian Hunter with Jo Radford
	Pubbl/distr/stampa	Farnham, U.K., : Gower, 2010
	ISBN	1-351-89987-2 1-283-14882-X 9786613148827 0-566-09165-8
	Descrizione fisica	1 online resource (143 p.)
	Collana	The Gower HR transformation series
	Altri autori (Persone)	HunterIan RadfordJo
	Disciplina	658.562
	Soggetti	Service industries - Quality control Consumer satisfaction - Statistical methods
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	Formato	Materiale a stampa
	Livello bibliografico	Monografia

Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references (p. 127-128).
Nota di contenuto	Cover; Contents; List of Figures; List of Tables; 1 Introduction; 2 Six Sigma Teams, Projects and Techniques; 3 Six Sigma Methodologies; 4 Lessons Learned from Delivering High Impact Six Sigma Projects; Appendix 1 Example Project Charter; Appendix 2 Software Packages Used for Six Sigma Projects; Appendix 3 List of Useful Statistical Formulas; Further Reading
Sommario/riassunto	This concise guide is ideal for project and programme managers involved in business transformation; HR managers as well as Six Sigma specialists seeking to understand its applications within human resources. Mircea Albeanu and Ian Hunter explain some of the basic concepts to show how applying Six Sigma tools and methodologies can be used to manage the practical challenges of improving HR operations to meet your organization's expectations, at a lower cost and with greater efficiency. Examples are drawn from Orion Partners' work using Six Sigma tools with international organizations over the last