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Sommario/riassunto	The last twenty years has witnessed a growing recognition of the importance of considering cultural and ethnic diversity in the design and implementation of development programs. The increasing cultural diversity of societies throughout the world and the important role of culture in identity formation in a global society create a major challenge for national and local governments in ensuring social cohesion and inclusion. This book reviews recent approaches in taking into account cultural diversity in delivery of basic services. It first discusses the idea that supporting cultural diversity ca