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Nota di contenuto	Acknowledgements; CONTENTS; Preface; Abbreviations; Executive summary; Resume d'orientation; Resumen tecnico; 1 Research background; 1.1 What is elder abuse and neglect?; 1.2 Preliminary work; 1.3 Elder abuse and neglect and the role of PHC professionals; 1.4 Detecting elder abuse in a PHC setting; 2 The project; 2.1 Aims and objectives; 2.2 The Elder Abuse Suspicion Index; 2.3 Research design and methodology; 3 Findings and discussion; 3.1 Focus groups with older people; 3.2 Focus groups with PHC professionals; 3.3 Implications of the results for the EASI tool 3.4 Workshop with social workers 3.5 Workshop with PHC professionals and social workers; 4 Recommendations and conclusions; 5 References; 6 Project team; Project coordinators; Research partners and experts; Collaborating and piloting centres/country coordinators of the national studies; Report evaluators; Proof-reader; Annex 1: Focus groups research protocol; Annex 2: Social work evaluation form; Annex 3: PAHO manual; Annex 4: Summaries of country reports; Summary of report from Australia; Focus groups; Workshops; Summary of report

from Brazil; Focus groups; Workshops

Summary of report from ChileFocus groups; Summary of report from Costa Rica; Focus groups; Workshops; Summary of report from Kenya; Focus groups; Workshops; Summary of report from Singapore; Focus groups; Workshops; Summary of report from Spain; Focus groups; Workshops; Workshop with PHC professionals and social workers; Summary of report from Switzerland; Focus group discussions; Workshops

Sommario/riassunto

Until very recently, elder abuse was a social problem hidden from public view and mostly regarded as a private matter. Evidence is accumulating, however, to indicate that elder abuse, which includes the pervasive issue of neglect, is an important public health and societal problem that manifests itself in both developing and developed countries. From a health and social perspective, unless the primary health care and social services sectors are well equipped to identify and deal with the problem, elder abuse will continue to be underdiagnosed and overlooked.WHO Ageing and Life Course Programme
