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Autore	Smith Amy C. <1964->
Titolo	Going lean [[electronic resource] ] : busting barriers to patient flow // Amy C. Smith, Robert Barry, Clifford E. Brubaker
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Collana	American College of Healthcare Executives management series
Altri autori (Persone)	BarryRobert <1938 Dec. 29-> BrubakerCliff
Disciplina	362.1068
Soggetti	Health facilities - Administration Hospital care - Quality control Hospital utilization Patient satisfaction Total quality management
Lingua di pubblicazione	Inglese
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Nota di bibliografia	Includes bibliographical references.
Nota di contenuto	The Lean method -- Capacity, backlogs, and scheduling -- Simple patient-flow examples -- Call center: a success story -- Outpatient laboratory: a success story -- Back pain clinic: a success story -- Women's center: a success story -- The Lean general hospital -- Emergency department -- Laboratories -- Admissions -- Surgery -- Inpatient care -- External benchmarking: a success story -- Infection reduction: a success story -- Discharge -- The cash cycle -- Long-term-care facilities.