

1. Record Nr.	UNINA9910780738203321
Autore	Curtis Joan C. <1950->
Titolo	Managing sticky situations at work [[electronic resource]] : communication secrets for success in the workplace / / Joan C. Curtis
Pubbl/distr/stampa	Santa Barbara, Calif., : Praeger/ABC-CLIO, c2009
ISBN	1-282-53525-0 9786612535253
Descrizione fisica	1 online resource (232 p.)
Disciplina	658.4/5
Soggetti	Communication in management
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	The Say It Just Right (SIJR) model -- Personality overlay -- Sticky situations with your boss -- Sticky situations with co-workers -- Sticky situations with clients -- Sticky situations with subordinates -- Sticky situations in meetings -- Sticky romantic situations in the office -- Sticky interview situations -- Sticky etiquette situations -- Sticky e-situations -- Sticky situations on the home front.
Sommario/riassunto	This title is a practical guide for the millions of men and women who may find themselves dealing with difficult or problematic situations in the workplace.