1.	Record Nr.	UNINA9910780673603321
	Autore	Borins Sandford
	Titolo	Digital state at the leading edge / / Sandford Borins [and four others]
	Pubbl/distr/stampa	Toronto, [Canada] ; ; Buffalo, [New York] ; ; London, [England] : , : University of Toronto Press, , 2007 ©2007
	ISBN	1-4426-9120-4 0-8020-9490-2 9786612014451 1-282-01445-5 1-4426-8546-8
	Descrizione fisica	1 online resource (458 p.)
	Collana	Institute of Public Administration of Canada Series in Public Management and Governance
	Disciplina	351.710285
	Soggetti	Internet in public administration - Canada Information technology - Government policy - Canada Internet in public administration Information technology - Government policy Electronic books. Canada
	Lingua di pubblicazione	Inglese
	Formato	Materiale a stampa
	Livello bibliografico	Monografia
	Note generali	"IPAC IAPC".
	Nota di bibliografia	Includes bibliographical references and index.
	Nota di contenuto	Conceptual framework / Sandford Borins -- The government of Canada : government on-line and citizen-centred service / David Brown -- What keeps a CIO awake at night? Evidence from the Ontario government / Sandford Borins -- Beyond bubble gum and goodwill : integrating service delivery / Kenneth Kernaghan -- Citizen relationship management in Canadian cities : starting to dial / Nick Bontis -- Mining the nation's intellectual capital : knowledge management in government / Nick Bontis -- Moving beyond politics as usual? Online campaigning ; Making political connections : IT and legislative life / Kenneth Kernaghan -- E-consultation : technology at the interface between civil society and government ; Digital leadership : the human face of IT / Sandford Borins and David Brown -- Evolution or

revolution? E-government in the United States / Fred Thompson --
Don't try this at home : lessons from England / Perri -- Is IT
transforming government? Evidence and lessons from Canada /
Sandford Borins.

Sommario/riassunto	Digital State at the Leading Edge is the first attempt to take a comprehensive view of the impact of IT upon the whole of government, including politics and campaigning, public consultation, service delivery, knowledge management, and procurement.