Record Nr. UNINA9910780465603321 Autore Jenei G Titolo East-West Co-operation in Public Sector Reform [[electronic resource]] : Cases and Results in Central and Eastern Europe Amsterdam, : IOS Press, 2002 Pubbl/distr/stampa 1-280-50541-9 **ISBN** 9786610505418 600-00-0405-2 1-60129-421-2 Descrizione fisica 1 online resource (196 p.) Altri autori (Persone) LeLoupLance T BergFrits van den Disciplina 351.47 Soggetti Administrative agencies Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Description based upon print version of record. Note generali Nota di contenuto Cover; Title page; The International Institute of Administrative Sciences; Foreword; Contents; East-West Co-operation in Public Administration a framework for assessment; Transformation and Transition: An Introduction: Assistance or Co-operation?: Cultural Issues - Success and Failure in Finland's Neighbouring Areas Co-operation; Models of Knowledge Transfer in East-West Collaboration: Organisational Colearning or Ships that Pass in the Night?; Administrative Convergence in the EU: Some Conclusions for CEECs; Portugal as an Example for Candidate EU-Members From Co-operation to Integration - the Case of PolandLearning Cooperation from Non-co-operation: Two Cases of Public Administration Development in Central and Eastern Europe; Ten Years of Crosscultural Co-operation: Lessons, Feelings, Findings; The Issue of Sustainability in a Dutch-Russian Project; An Experience in East-West Co-operation: The Methodius Project in St. Petersburg; The Case of Public Administration and Management Education at the Faculty of Economics, Matej Bel University, Slovakia

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Sommario/riassunto	Building on the experience of hundreds of projects and programmes over more than a decade, this is a comprehensive study of East-West co-operation in public-sector reform since the collapse of communism.